

# BUILDING SYSTEMS TO MEASURE IMPACT

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## SELF-HELP'S FOUR "LINES OF SERVICE"



### Financial Services

### Lending

### Real Estate Development

Center for Responsible Lending (CRL)

State CU est. in NC in 2004;

Federal CU in CA chartered in 2008.

40 branches in 4 states

21 mergers in 12 years

Over \$1 Billion in assets

More than 120,000 members



Direct home purchase

Nonprofit community facilities: charter schools, childcare, health care

Commercial real estate

**Small businesses** 

Healthy foods access

Solar

Affordable housing development



Acquire and rehab key properties

Developed 300+ single family lots

24 commercial properties with 1M sqft

- Branches
- Multi-tenant office
- Charter school
- Senior living



Federal and state policy research on predatory lending and consumer issues

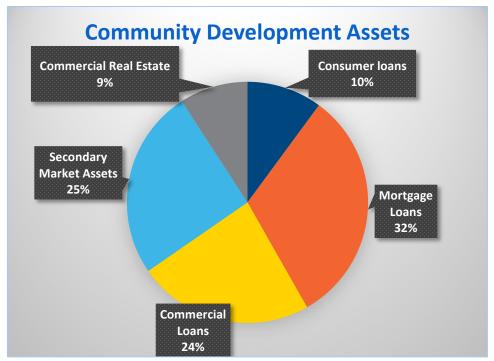
#### Issues include:

- Payday lending
- Mortgage reform
- Car title lending
- Credit/debit card lending
- Student loans
- Debt consolidation



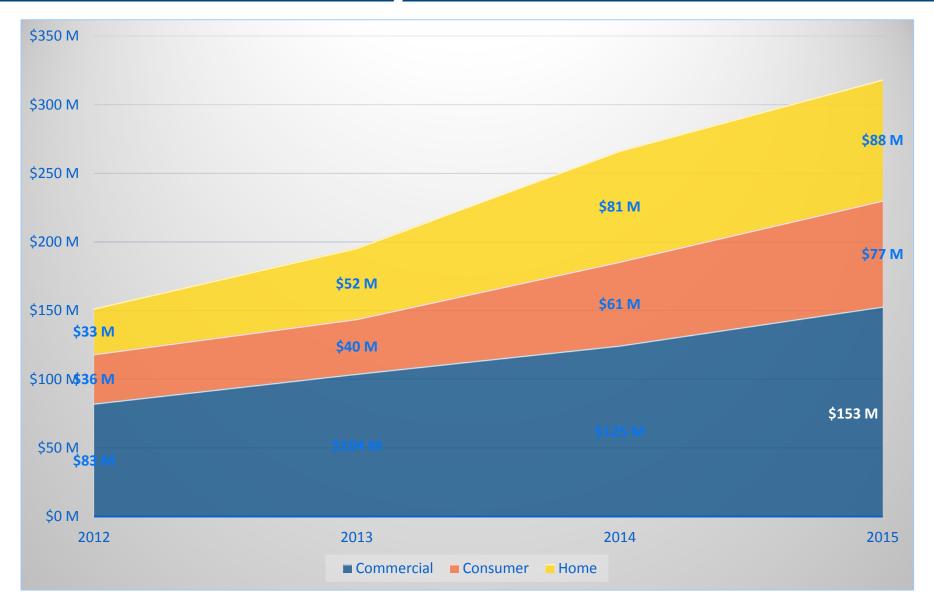




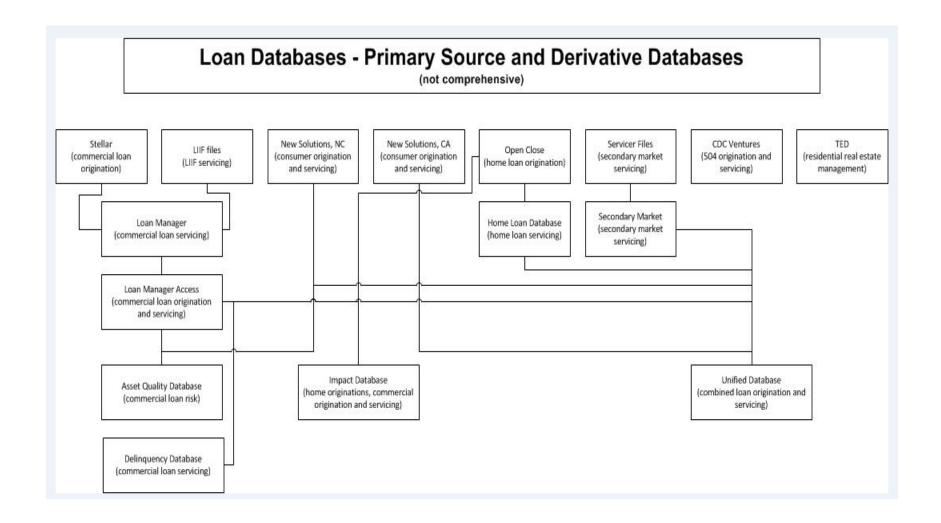


### LENDING VOLUME









#### SYSTEM INTEGRATION



